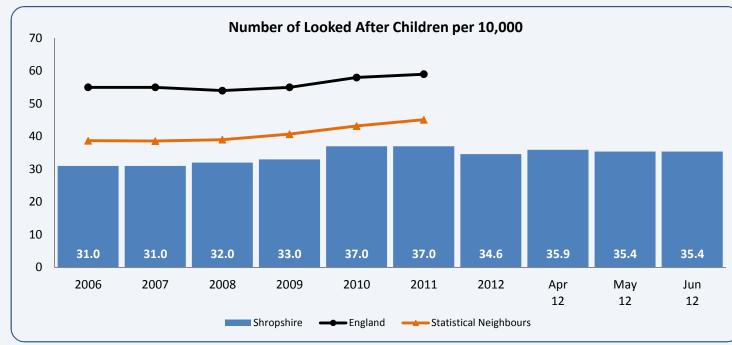
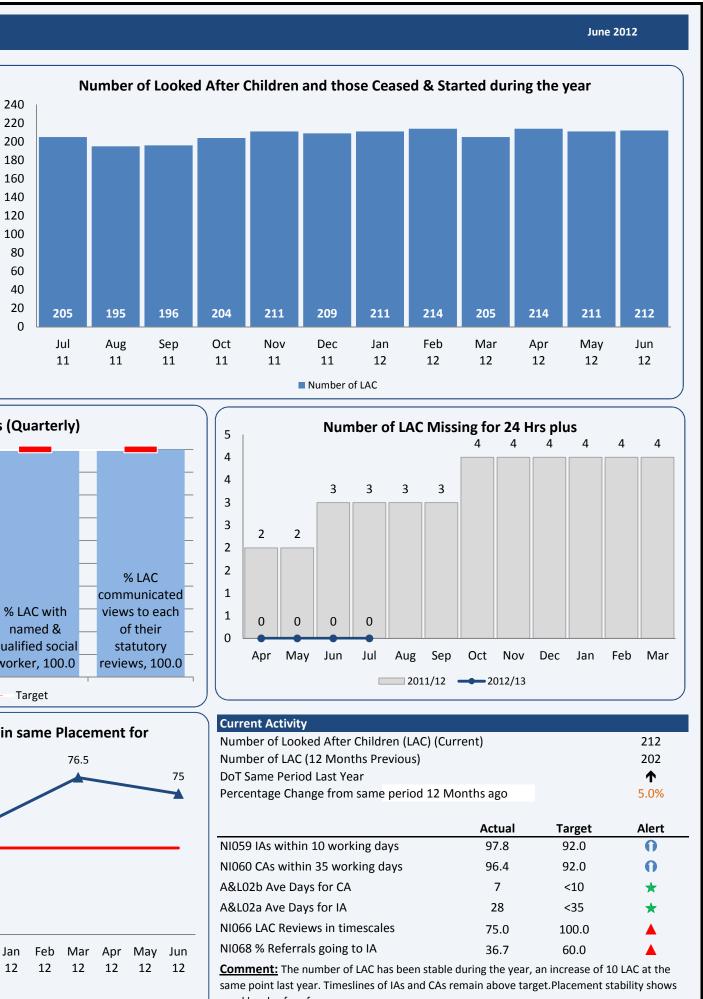
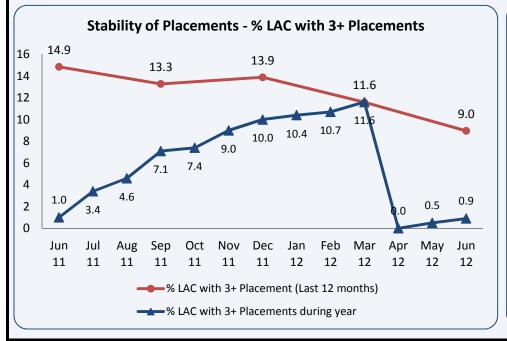


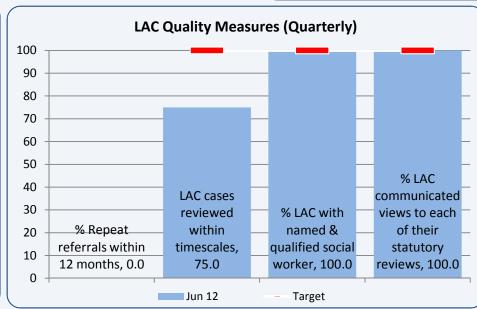
Appendix 1

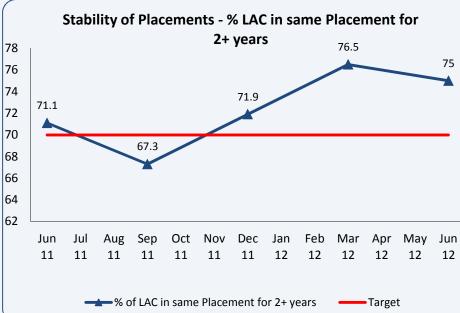


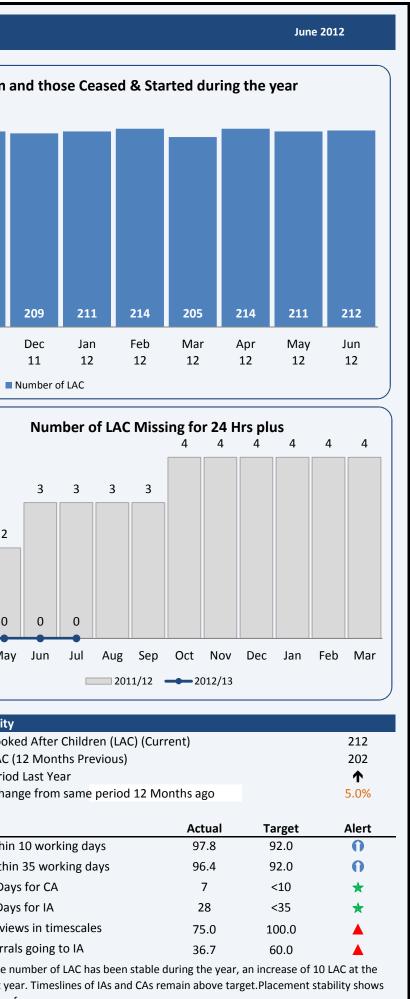


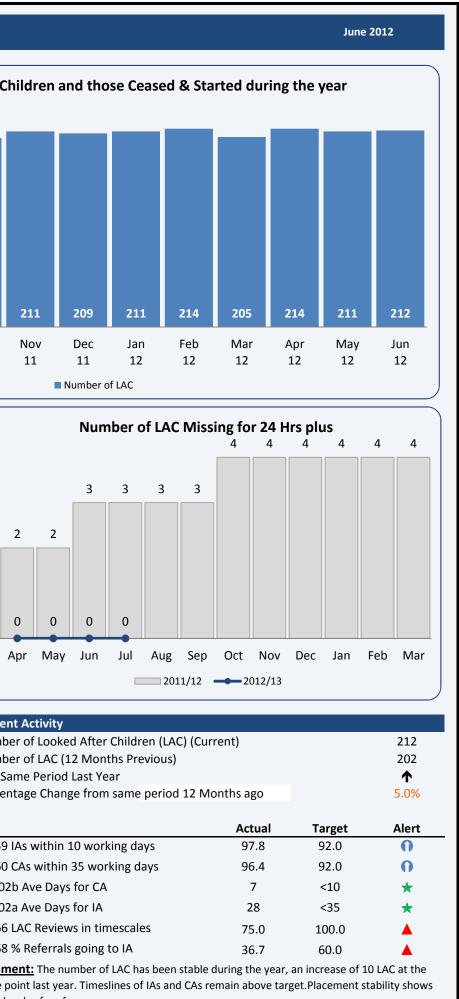
% Initial Assessments & Core Assessments with Timescales 100 90 80 70 60 50 40 30 20 10 97.8 76.8 97.1 95.1 60.5 95.0 97.8 96.4 0 Mar 12 Jun 12 Apr 12 May 12 ■ IA within 10 Days ■ CA within 35 Days − IA & CA Target 92%











good levels of performance